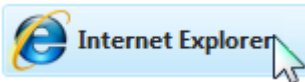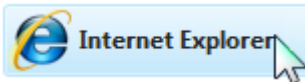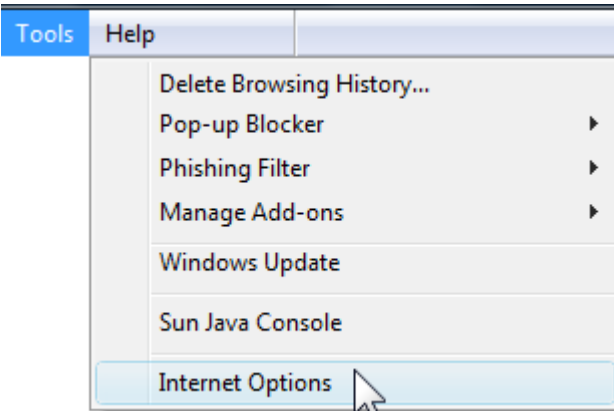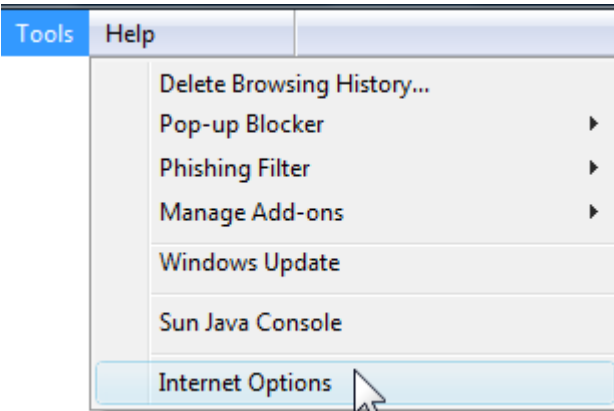## Clearing Your Internet Browser's Cache

If you find that an online course, such as Privacy Basics course is taking a long time to load, a solution may be to clear your Internet browser's temporary cache of files. Here's a simple routine to clear the files.
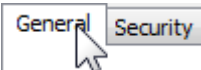
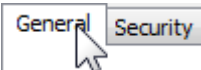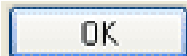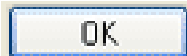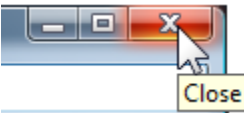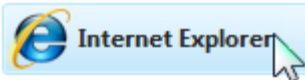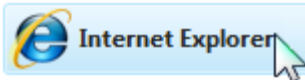| Step	Activity	View
1.	Open your Internet browser.	Internet Explorer
2.	From the menu bar, click **Tools**, **Internet Options**.	
3.	Click the **General** Tab.	
4.	In the Temporary Internet Files section, click the **Delete Files** button. This will delete all the files that are currently stored in your cache.	
5.	Click **OK**, then click **OK** again.	OK
6.	Close your browser window.	
7.	Open a new browser window.	Internet Explorer
8.	Login to AgLearn and attempt to launch the course again. **Note**: If the course still does not launch after several minutes, contact your local ISSPM for a paper or CD version of the course.	